



# The Mountain View Resource

YOUR SOURCE OF INFORMATION ABOUT • RECYCLING • REUSE • WASTE PREVENTION • POLLUTION PREVENTION • NO. 27, SUMMER 2003

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## New Recycling Carts are Coming in 2004



Tired of carrying those 18-gallon plastic bins to the curb for recycling? Starting in January 2004 residents will roll their recycling to the curb in new recycling "split-carts."

The new program is for customers with individual garbage and recycling service. There will be no change to apartment recycling or home yard waste programs.

The split-carts have an internal divider separating mixed paper and newspaper from metal cans, glass bottles and plastic bottles. Carts will be collected every other week using new, fully-automated collection trucks. Foothill will collect the old bins for reuse in school recycling programs. The split-cart system is compatible with the SMaRT Station® processing equipment, and keeping recyclables separated results in better resale value.

Carts are easy to use, take up less space at the curb, and hold more recycling than the current bin system. The 64-gallon carts are smaller than existing yard waste carts and fit through most back-yard gates. The lids prevent wind and animals from scattering papers and keep recyclables dry.

Carts will be delivered to all residents in January and February 2004 for immediate use. Collection alternatives are being developed for residents physically unable to maneuver carts.

**Watch for more information in upcoming Resource newsletters about carts and new recyclable plastics.** ♻️

## New Garbage Carts are Coming in October 2003

In 2003 residents will roll their garbage to the curb in new garbage carts provided at no charge. Foothill will deliver carts to residents in October and November 2003 for immediate use. Residents may keep their old cans for other uses or recycle them through the On Call Appointment program (see page 2).

The carts are compatible with existing trucks and will be repaired or replaced by Foothill if damaged. Carts come in a variety of sizes and fit through most back-yard gates. Residents will receive the appropriate size cart for their current subscription level. For example, a resident using two 32-gallon cans will receive one 64-gallon cart. Residents using a mini-can will receive a 32-gallon cart with a 20-gallon mini-can insert riveted inside so the cart is compatible with truck lifting equipment. Residents already renting a cart will receive a new one and rental charges will be automatically discontinued. For occasional extra garbage, purchase a \$4 tag from the City or local grocery stores and attach to a 32-gallon bag.

The carts will be easier for residents to use and take up less space at the curb. Lids keep materials dry and prevent wind and animals from scattering garbage, but garbage bags should still be used to keep your cart clean. Over the next few years, new fully-automated garbage trucks will be phased in to collect garbage from the carts. The driver will operate a mechanical arm to retrieve, lift and empty the cart contents into the truck and manually collect any carts blocked by parked cars.

### Here is how to use your new garbage cart:

- 1 Note the cart serial number for your records in case it is lost or stolen. You may label or write your house number only on the lid (number size should be less than 2" in height).
- 2 Lift the lid and place garbage bags (tied shut) inside the cart (bags help keep cart clean and prevent litter during collection).
- 3 Wheel the cart out to the street on your regularly scheduled collection day by 6 a.m.
- 4 Place cart in gutter near driveway with **wheels against the curb** (to help keep cart from tipping over during collection).
- 5 Allow 2 feet of clearance between carts and near vehicles parked on street (to provide access for mechanical arms used on fully-automated trucks).
- 6 If street sweeping day is same day as garbage collection, place cart on top of curb next to street (leave 3 feet of sidewalk space for pedestrians and disabled persons to pass).
- 7 Reminder: place garbage, recycling and yard waste out by 6 a.m. on your regularly scheduled collection day. Carts used for garbage, yard waste or the new recycling carts should be placed in street with wheels against the curb with 2 feet of clearance in between carts and near vehicles. ♻️



### Collection Day

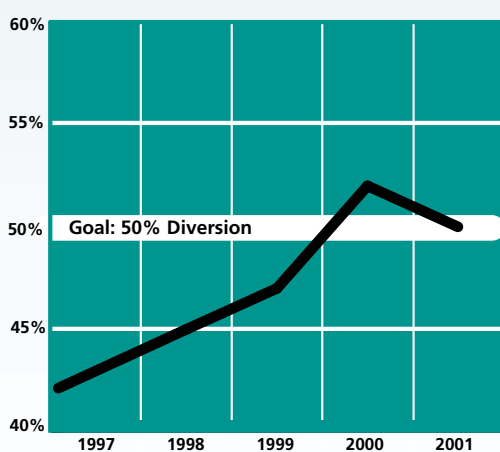
Place carts 2 feet apart in street near driveway with wheels against the curb.



### Collection and Street Sweeping Day

Place carts 2 feet apart on top of curb near driveway, and keep sidewalks clear for pedestrians.

## Mountain View Maintains State Goal



Mountain View has met the State-mandated goal to divert at least 50% of our solid waste from the landfill by recycling, reusing and reducing waste. The diversion rate is calculated based on how much waste is landfilled, and is adjusted for economic growth. Because of weak economic growth, the diversion rate dropped from 52% in 2000 to 50% even though less waste was landfilled in 2001. Other cities also experienced lower diversion rates because of the economy.

Please continue recycling, and read the *Resource* for tips on waste reduction and reuse ideas. The Community Yard Sale at Rengstorff Park and the City-wide Garage Sale scheduled for May 31, 2003 are great ways to reuse old items. ♻️



# ON-CALL

## How to set out materials



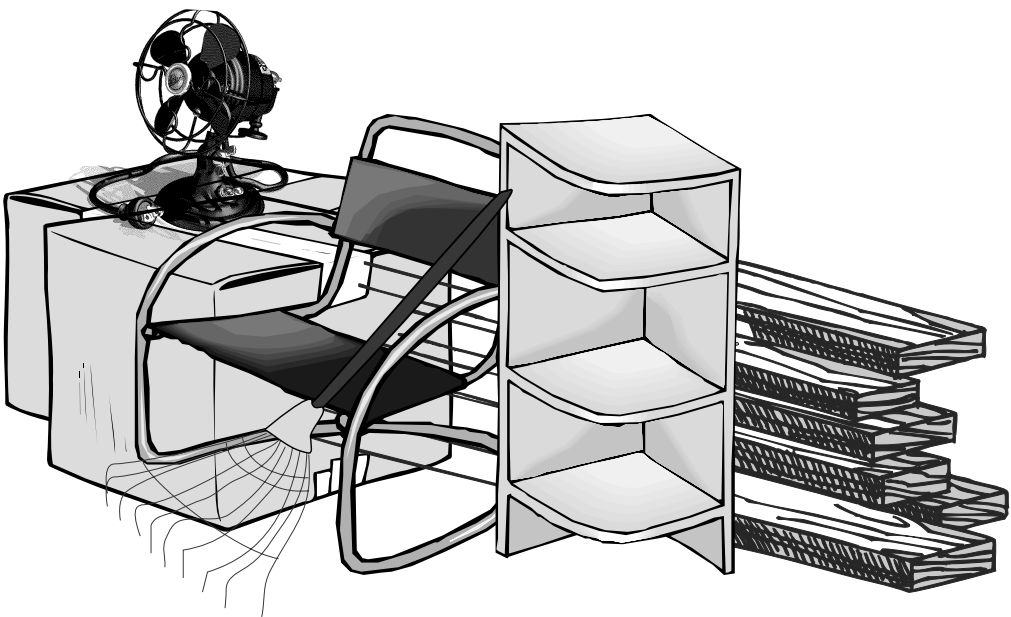
### On-Call Plus Appointment Program Replaces Spring Clean Up 2003

Effective immediately, residents can set out large “bulky good” items for curbside collection by using the new On-Call Plus Appointment clean up program. Three appointments may be scheduled anytime before December 31st by calling Foothill Disposal at **650-967-3034**. **The new program replaces the annual May Spring Clean Up Days.**

Each appointment can be used to set out: ① extra trash and yard waste in an 8’Lx4’Wx4’H area at no charge, ② up to 3 bulky goods such as a washer, sofa, and mattress at no charge, ③ refrigerators, televisions, computer monitors and up to 4 passenger vehicle tires extra charges apply. These items contain hazardous substances needing special processing.

Residents may exchange any of the appointments for an Extra SMaRT Day Voucher to self-haul items directly to the SMaRT Station (open 7 days a week).

The new program is available to residents living in homes, condominiums, townhouses and mobile homes. Apartment managers must call to arrange a complex-wide special collection (extra charges apply.) 🌿



### On-Call

**Set out extra trash and yard waste in an 8’Lx4’Wx4’H area on top of the curb near the street (no charge).**

### ON-CALL PLUS



#### 1. What is On-Call Plus?

A new weekday appointment program that allows residents to set out more items than before and adds collection of bulky goods. **Effective immediately, On-Call Plus replaces the annual May Spring Clean Up program.**

#### 2. How much can I set out and whom do I call?

Residents can schedule up to 3 weekday On-Call Plus appointments anytime before December 31st by calling Foothill Disposal at **650-967-3034**.

Each appointment can be used to set out extra trash and yard waste in an 8’Lx4’Wx4’H area **PLUS** up to 3 bulky good items such as a washer, sofa, and mattress at no charge. For an additional fee, residents may also set out refrigerators, televisions, computer monitors and up to 4 passenger vehicle tires. These items contain hazardous materials needing special processing. Please tape refrigerator doors closed for safety.

Residents may exchange any of the 3 appointments for an Extra SMaRT Day Voucher to self-haul items directly to the SMaRT Station (open 7 days a week) in Sunnyvale. Foothill will mail vouchers to residents upon request.

#### 3. Why did the City change Spring Clean Up to On-Call Plus?

Residents have always enjoyed the curbside convenience of Saturday Spring Clean Up but wanted large, bulky items to be included in curbside collection. The new weekday appointment program allows collection of more types of items with specialized trucks, and allows more time for SMaRT Station sorters to recycle items. The goal is to provide more service and divert more materials from the landfill at no additional cost.

#### 4. Can I still use the old On-Call appointment that replaced Fall Clean Up?

Yes. It is now included as one of the 3 On-Call Plus appointments.

#### 5. Can I combine On-Call Plus appointments with vouchers?

Yes. For example, a resident may schedule 2 On-Call Plus appointments during the year, or exchange all 3 appointments for vouchers.

#### 6. What should I set out in the 8’Lx4’Wx4’H area?

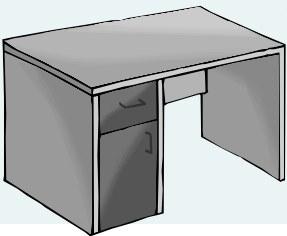
Set out trash, small furniture and household items, yard waste (boxed or bundled), or other items less than 4 feet in length or 50 pounds on top of the curb near the street. Larger items like a mattress or sofa are bulky goods and should be set out next to this area. The 8’Lx4’Wx4’H area is approximately the area in front of most houses and equal to a pickup truck load. Keep yard waste separate from trash, or consider one appointment for yard waste and another for trash. Different trucks collect trash, yard waste, recycling and bulky goods.

#### 7. How do I set out yard waste?

Use yard waste carts for grass clippings and small brush. Bundle or box extra yard waste and set it next to the cart for collection. Tie branches into bundles (less than 4’ long) weighing less than 50 pounds each. Branches must be less than 6” in diameter to prevent damage to the SMaRT wood grinder.

#### 8. What can I set out at no charge?

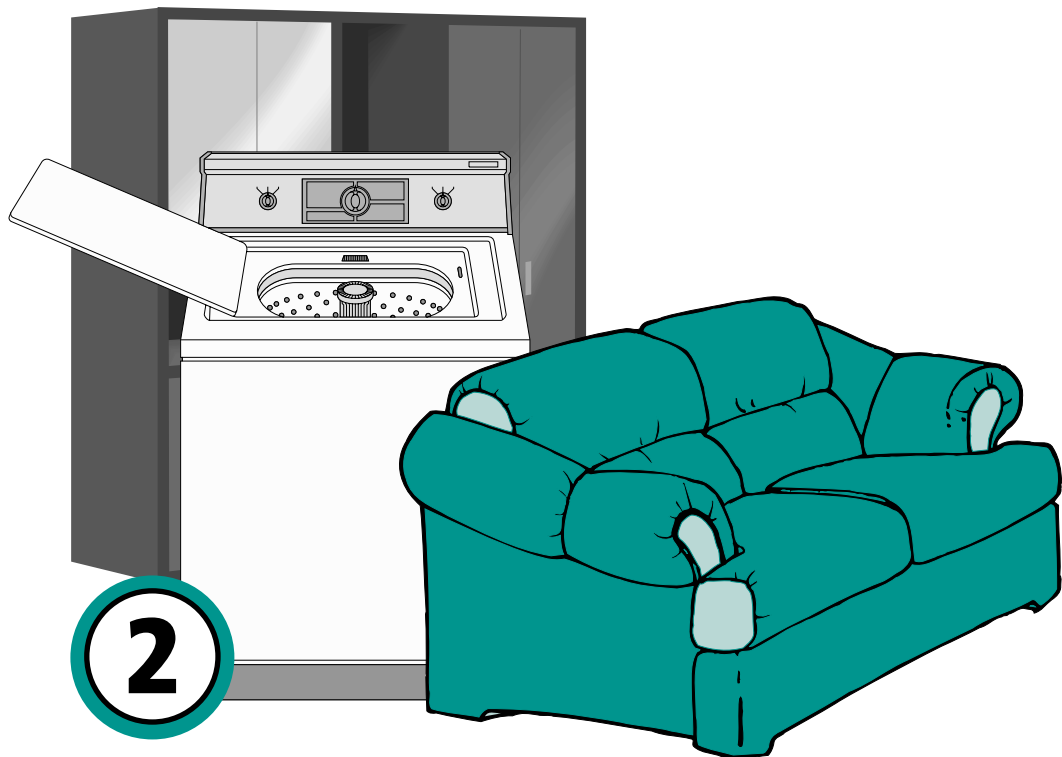
On your appointment day, set out extra trash or recycling within an 8’Lx4’Wx4’H area on top of the curb near the street (not blocking sidewalks); and up to 3 bulky goods next to (but separated from) area ① above. Bulky goods are large household





# ON-CALL PLUS

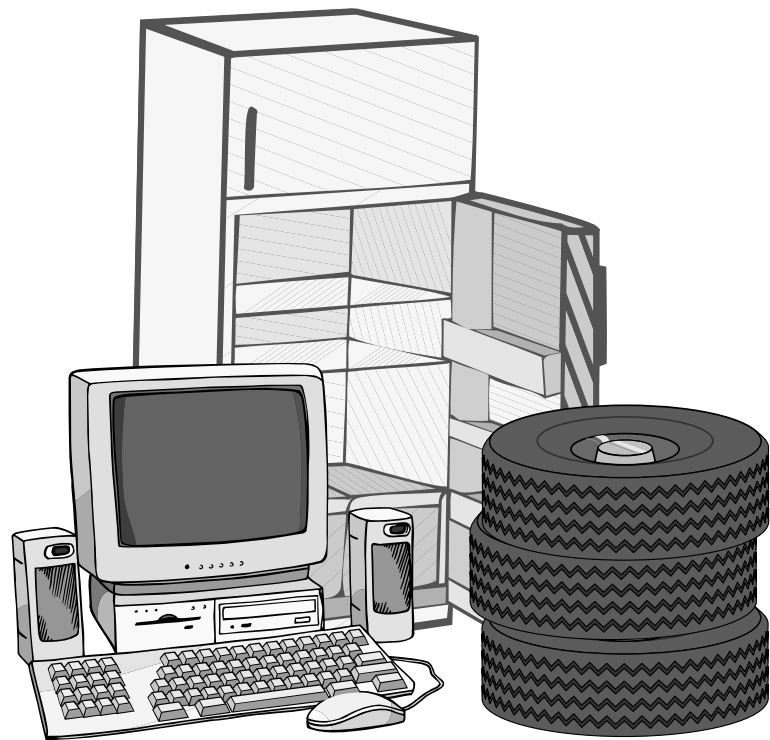
## Materials at the curbside:



2

### Plus

**Set out up to 3 household bulky goods next to but separated from area ① i.e. sofa, washer, mattress (no charge).**



3

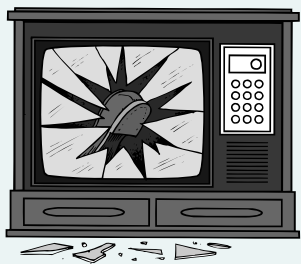
### Special Collection

**Add these bulky goods: refrigerator, TV, computer monitor, freezer, air conditioner and up to 4 tires (extra charges apply).**

items such as a kitchen table, large bookcase, sofa, sofabed, mattress, box spring, washer, dryer, empty water heater, oven, range, gas lawnmower (no gas), and other common household goods or items exceeding 4' in length.

#### 9. Are bulky goods like refrigerators, televisions, computer monitors, air conditioners, freezers and vehicle tires collected?

Yes, but there is a charge for each item and a limit of 4 tires (no large commercial truck tires or other vehicle parts accepted). These bulky goods must be specially processed to ensure all hazardous materials (freon, lead, etc.) are removed before recycling or reuse. Please tape refrigerator doors closed for safety.



#### 10. What if I have only 2 bulky goods (like a washer and dryer) and the third one is a refrigerator?

All items will be collected, but there is a charge for the refrigerator because it contains freon, a hazardous material requiring special processing.

#### 11. What if some of my bulky good items are still usable?

Let Foothill Disposal know you have reusable bulky goods at the time you make your appointment, and they will provide you with referrals to thrift stores and other reuse organizations. Check the yellow pages for listings of used furniture dealers, consignment shops, non-profit shelter organizations, and thrift stores.

Residents can give away or sell items at the City's Annual Community Yard Sale in Rengstorff Park, or participate in the City-wide Garage Sale (both events are scheduled

for Saturday, May 31, 2003). Call **650-903-6331** to register for the Rengstorff Community Yard Sale or call **650-903-6227** to register for the City-wide Garage Sale.

#### 12. Can I set out asphalt or concrete?

These items are not accepted in the On-Call Plus or Voucher program, but you can recycle them at Raisch Products next door to SMaRT for \$25 per pickup truck load. SMaRT also accepts concrete, dirt and sod. For pricing information and hours call SMaRT at **408-752-8530** or Raisch at **408-734-4245**.

#### 13. What is an Extra SMaRT Day Voucher?

It is a voucher for one admission to the SMaRT Station in Sunnyvale where Mountain View's garbage and recycling are processed. Because SMaRT is open on weekends, some residents may find it easier to self-haul directly to SMaRT. Any of the 3 On-Call Plus appointments may be exchanged for a voucher, which is mailed by Foothill to the resident. Each voucher is valid for one admission before December 31st each year and includes directions to SMaRT with other helpful information.

#### 14. What kind of vehicle can I use with the voucher?

You can haul items to SMaRT in your personal vehicle, such as a car, standard pickup truck (no larger than one ton payload capacity), or SUV. Residents may use a single-axle household trailer for bulky goods only with a car or SUV. The resident must be in the vehicle with a valid driver's license and current utility bill.

#### 15. How do I use the Voucher?

Load your vehicle with extra trash, yard waste, and

up to 3 bulky goods (sofa, mattress, washer, etc.) and drive to the SMaRT Station in Sunnyvale. Stop at the scalehouse to present the voucher and proof of residency (driver's license and utility bill). Scale operators will weigh the load and check for hazardous waste (not allowed) or bulky goods needing special processing (televisions, computer monitors, tires (limit 4), are subject to charge). After unloading, return to the scalehouse to be weighed again so we can track tons recycled.

#### 16. What if I lose a voucher?

You can request a voucher be reissued. Each voucher has a serial number and must be presented at SMaRT. Vouchers may not be reused or transferred and expire on December 31st each year.

#### 17. Are hazardous wastes accepted in On-Call Plus or with the Extra SMaRT Day Voucher?

No. Hazardous wastes (paint, pesticides, pool chemicals, fluorescent lights, propane or balloon tanks) are not accepted in either On-Call Plus or with the voucher. Residents may drop off household batteries, antifreeze, used motor oil and one vehicle battery at the SMaRT Station at no charge. See next FAQ for other options.

#### 18. How do I get rid of hazardous wastes not accepted in On-Call Plus or with the Voucher?

Call the Santa Clara County Household Hazardous Waste Program at **408-299-7300** to schedule a free drop-off appointment for hazardous wastes (paint, pesticides, pool chemicals, fluorescent lights, flammable liquids or solvents).



Recycling Directory



Buy-Back and Drop-Off Centers

**Foothill Disposal Company Recycling Center**  
935 Terra Bella Avenue (east of N. Shoreline Blvd near Highway 101), 650-967-3034.  
Hours: 9-3 Tuesday-Friday, 9-5 Saturday (Buy-Back); Drop-Off available 7 days per week.  
(VTA Construction of 85/101 Interchange should not impact recycling center.)

**SMaRT Station®**, 301 Carl Road  
Sunnyvale, (corner of Caribbean and Borregas Ave.) 408-752-8530. Hours: 8-5 daily. Fees may apply to some recyclable items like bulky goods and yard waste.

**Palo Alto Recycling Center**, 2380 Embarcadero Road (eastern end, by landfill), 650-496-5910.  
www.city.palo-alto.ca.us/recycle/  
Hours: 9-5 daily (except Monday, 9-1).

**Corrugated Cardboard** can also be dropped off in bins located in the public parking lot on Franklin Street, between Villa and Dana Streets. Please flatten boxes first.

Services

**Utility and garbage billing information** including stopping and starting garbage accounts, and purchasing extra garbage tags.  
**City Finance and Administrative Services Department** 650-903-6317

**Garbage and recycling collection** including pickup schedule, missed pickups, what's recyclable, extra bins, extra garbage tags, extra yard trimmings, clean up and bulky goods services.  
**Foothill Disposal Company** 650-967-3034

**Household batteries** can be taken to either Foothill Disposal or SMaRT Station® drop off centers (above).

**Household hazardous waste disposal** can be taken for free disposal by appointment.  
**County Toxics Hotline** 408-299-7300  
www.hhw.org

**Home composting** information including free local workshops, compost bins and brochures.  
**County Compost Hotline** 408-918-4640  
www.ReduceWaste.org

**Pollution prevention** information including best methods to reduce pollution.  
**City Environmental Safety Staff** 650-903-6378

**Water conservation** information including methods, technology, and product rebates.  
**City Water Conservation Staff** 650-903-6216

Visit the City of Mountain View's web site for business or residential recycling information: www.ci.mtnview.ca.us



is published by the City of Mountain View Department of Public Works Solid Waste and Recycling Program.  
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Designer: Nancy Siller Wilson  
We welcome your comments and suggestions.  
Call 650-903-6227. The Resource is printed on 40% post-consumer recycled paper.

8th Annual Community Yard Sale and City-Wide Garage Sale

Saturday, May 31, 2003

Clean out your closets, garages, and cupboards and keep valuable items from going to the dump.  
Benefit from free advertising!  
You Choose the Location to Shop or Sell:

**Community Yard Sale At Rengstorff Park**  
(NEAR CENTRAL EXPRESSWAY)  
8:30 a.m. to 2 p.m.  
Join over 100 vendors in one location.  
Hot Bargains, Good Food & Cool Entertainment!  
Call 650-903-6331 for more Information Recreation Division.

**City-Wide Garage Sale At Your Home**  
9 a.m. to 4 p.m.  
Free "How To" guide, yard sign, newspaper listing of address and sale items.  
Call 650-903-6227 for more information Solid Waste & Recycling Section.

Deadline to register is Monday, May 12, 2003  
Events will be held rain or shine.

All Mountain View residents and organizations are encouraged to participate by either renting space (10'x10') at Rengstorff Park or having a garage sale at home on Saturday, May 31, 2003. You choose the location to shop or sell. The City will advertise your garage sale by publishing addresses in flyers provided to local coffeehouses, and advertising in local newspapers and on the City's website at:  
Where to Shop Neighborhoods: www.ci.mtnview.ca.us/citynews/garagesale.htm

COMPOSTING WORKSHOPS

Compost workshops are held at the Mountain View Community Center located at 201 South Rengstorff Ave. Call 408-918-4640 to register.

|      |          |               |      |          |               |
|------|----------|---------------|------|----------|---------------|
| 5/17 | Saturday | 10-11:30 a.m. | 8/16 | Saturday | 10-11:30 a.m. |
| 6/21 | Saturday | 10-11:30 a.m. | 9/20 | Saturday | 10-11:30 a.m. |
| 7/19 | Saturday | 10-11:30 a.m. |      |          |               |

HOUSEHOLD HAZARDOUS WASTE DROP-OFF DATES

Paint, vehicle and household batteries, fluorescent tubes, pool chemicals, insecticides, propane tanks, and other hazardous items are not allowed in the trash. Properly dispose of items by making an appointment to drop off materials for free between 8 a.m.-1 p.m. at any one of the listed facilities. Sunnyvale is the closest facility. Call 408-918-4640 to register.

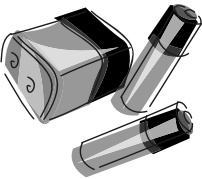
MAY

|      |          |                 |            |
|------|----------|-----------------|------------|
| 5/2  | Friday   | 8 a.m. - 1 p.m. | San Martin |
| 5/3  | Saturday | 8 a.m. - 1 p.m. | San Martin |
| 5/9  | Friday   | 8 a.m. - 1 p.m. | San Jose   |
| 5/10 | Saturday | 8 a.m. - 1 p.m. | San Jose   |
| 5/17 | Saturday | 8 a.m. - 1 p.m. | Sunnyvale  |
| 5/30 | Friday   | 8 a.m. - 1 p.m. | San Jose   |
| 5/31 | Saturday | 8 a.m. - 1 p.m. | San Jose   |



JUNE

|      |          |                 |            |
|------|----------|-----------------|------------|
| 6/6  | Friday   | 8 a.m. - 1 p.m. | San Martin |
| 6/7  | Saturday | 8 a.m. - 1 p.m. | San Martin |
| 6/13 | Friday   | 8 a.m. - 1 p.m. | San Jose   |
| 6/14 | Saturday | 8 a.m. - 1 p.m. | San Jose   |
| 6/21 | Saturday | 8 a.m. - 1 p.m. | Sunnyvale  |
| 6/27 | Friday   | 8 a.m. - 1 p.m. | San Jose   |
| 6/28 | Saturday | 8 a.m. - 1 p.m. | San Jose   |



JULY

|      |          |                 |            |
|------|----------|-----------------|------------|
| 7/11 | Friday   | 8 a.m. - 1 p.m. | San Martin |
| 7/12 | Saturday | 8 a.m. - 1 p.m. | San Martin |
| 7/19 | Saturday | 8 a.m. - 1 p.m. | San Jose   |
| 7/25 | Friday   | 8 a.m. - 1 p.m. | San Jose   |
| 7/26 | Saturday | 8 a.m. - 1 p.m. | Sunnyvale  |

AUGUST

|      |          |                 |            |
|------|----------|-----------------|------------|
| 8/1  | Friday   | 8 a.m. - 1 p.m. | San Martin |
| 8/2  | Saturday | 8 a.m. - 1 p.m. | San Martin |
| 8/8  | Friday   | 8 a.m. - 1 p.m. | San Jose   |
| 8/9  | Saturday | 8 a.m. - 1 p.m. | San Jose   |
| 8/16 | Saturday | 8 a.m. - 1 p.m. | Sunnyvale  |
| 8/23 | Saturday | 8 a.m. - 1 p.m. | Cupertino  |

